

End of Life Statement

Product: Flexor 500 IP telephone and Flexor 151 ATA

Overview

CamrivoX Ltd is announcing end of life for Flexor 151 and Flexor 500 IP devices . Sales of the Flexor 151 and Flexor 500 were discontinued as of 30 June 2008.

Current Flexor 151 and Flexor 500 Users

All technical queries on set up and configuration should continue to be addressed to your reseller. In addition our Knowledge Base will continue to include information on these products.

All queries under the hardware warranty should be addressed to your reseller. We are unable to deal with any warranty issues directly with end users. This policy is unchanged following the end of life notice.

Discontinuance of Flexor 151 and Flexor 500 FAQ

- Q. Why has CamrivoX decided to discontinue supporting the Flexor 151 and Flexor 500
- A. Several planned enhancements to CamrivoX's Flexor manager software take advantage of hardware and other technological advances which are not incorporated into the Flexor 151 and Flexor 500. Therefore, it is no longer viable for CAMRIVOX to continue to support the Flexor 151 and Flexor 500.
- Q. Will CamrivoX be offering products comparable to the FLEXOR 151 AND 500?
- A. No, however the Flexor Manager software is now compatible with other IP telephony devices. Details of these are included on our website.
- Q. Will the Flexor 151 and Flexor 500 continue to operate after the announced end of support date?
- A. Yes, the Flexor 151 and Flexor 500 will continue to operate as always.
- Q. Are there any avenues for technical support for Flexor 151 and Flexor 500 owners after June 30, 2008?
- A. The mechanism for technical support is unchanged, with all end user support provided by CamrivoX's channel partners.